

DURBAN ICC WIFI GUIDELINES



The Durban ICC is the exclusive provider for wired and wireless (Wi-Fi) services for the Durban International Convention Centre (Durban ICC) and the Durban Exhibition Centre (DEC).

The Durban ICC's free Wi-Fi service is suitable for business and personal email, social networking and browsing. The Wi-Fi service offers Internet access at speeds of up to 1 Mbps servicing clients, exhibitors, and attendees.

The Durban ICC offers "best-effort delivery" wireless Internet services, however, as with all Wi-Fi installations, the service is vulnerable to interference from other wireless devices such as Wi-Fi routers, wireless cameras, cordless phones, and personal Wi-Fi hotspots.

Wireless users in the Exhibit Halls may experience higher levels of interference due to the nature of the event and any electronics/equipment that may be a part of a product demonstration or display. If you are conducting a product demonstration, presentation, or streaming video over the Internet, we strongly recommend the purchase of a wired Internet connection.

The Durban ICC requests your cooperation in eliminating/minimizing the use of these devices to improve the quality of wireless services in our facilities. For additional information regarding our Wireless (Wi-Fi) Operating Guidelines and infrastructure setup bandwidth recommendations, please email it@icc.co.za or contact the reception on 0313601000.

FOR THE BEST WI-FI PERFORMANCE PLEASE TURN OFF:

Bluetooth
Devices



Personal
Hotspots



Wi-Fi
Cameras



Wi-Fi
Routers

